

# Cisco AnyConnect & VPN Guidelines

## Connect to Meritus through VPN connection on Meritus device

### Summary

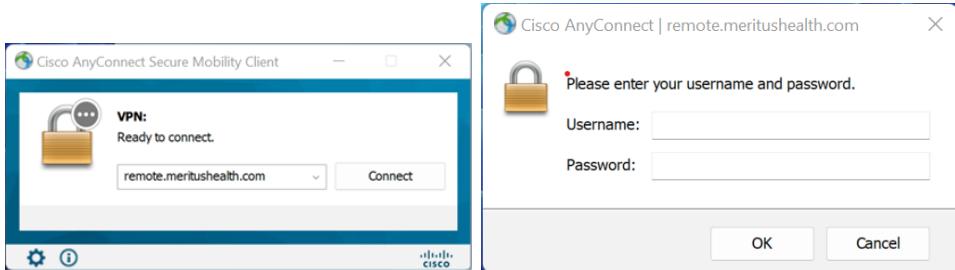
Users can follow these instructions to connect to the MMC network though a secure VPN tunnel using the Cisco AnyConnect client from remote locations. This covers steps for a connecting through Cisco AnyConnect client on a Meritus device.

### Start VPN **BEFORE** windows logon

1. This option allows you to login to the VPN before you log into windows and obtain your drive mappings. To do this you must click on the double monitor OR padlock icon in the right hand corner of your screen before logging into windows. If you do not see the icon, please restart your device, if the icon is still not there call the IS helpdesk.



2. Select "Connect". Enter your username and password in Cisco AnyConnect



3. Approve the DUO push
4. The normal logon process will continue after you logon to VPN first, after the logon process is finished, you should have all of your network drive mappings, if not please contact the IS Helpdesk. Note – Login will take a few minutes longer to apply the mapping

### MMC Support

- Any support issues, please contact the IS Help Desk - **301-790-8001 (Op. 1)**.
- MMC employees can also access the [\*\*IS self-service portal\*\*](#).