

Meritus Health requires 2FA “2 Factor Authentication”. Being remote, you are going to be required to use CISCO VPN in line with a mobile application installed on your phone. The mobile application is called DUO.

In order to enroll with duo, you need to access your Meritus Email. This can be done by going to www.MeritusHealth.com from any computer. Scroll to the bottom of that webpage and click on the “For Employees” section.



Here you will see a link for email access. Enter your provided Meritus user account information at which point you should be prompted to reset your password and enroll in DUO access. Follow the step by step guide to complete that process.

Resources for Meritus employees and remote users

My Source

Your source for Meritus employee information

HealthStream

Meritus Learning Management Systems (LMS)

Leave of Absence

Submit your request for Leave of Absence using this form.

Meritus Email

[Webmail logon for Meritus employees](#)

Remote Support

Remote session with Meritus IS technician

VMware Horizon

Horizon user setup guide

VMware Horizon

VMware Horizon client downloads

VMware Horizon

Fix VM Session Sound Warning

DUO Enrollment Guide

Two-Factor authentication

Cisco AnyConnect

VPN client install instructions

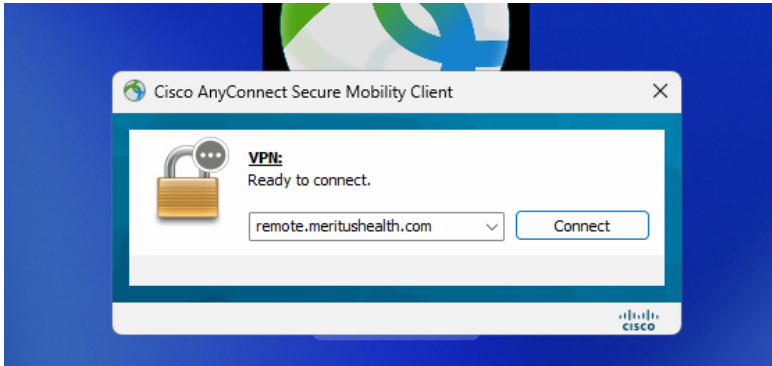
Here you will enter your user ID and password (please contact RAFIT for your login information):

The image shows the Meritus Health Email login page. It features the Meritus Health logo and the word 'Email' in large blue text. Below this are two input fields: 'User name:' and 'Password:'. At the bottom left is a blue circular arrow icon followed by the text 'sign in'.

After DUO enrollment is complete, you are ready to log into the computer with VPN access. At the main login screen in the lower right corner you will see a little icon that looks like a lock&key.



After clicking on the icon, you will see a VPN box appear.



Click connect and you will see the username/password box. Here is where you enter your Meritus provided credentials. Upon doing so, the duo application on your phone will ask you to approve the VPN connection request. Once you approve, you will see an authorize screen appear on the computer. The VPN should now connect and take you to the normal windows login screen.

From here you can log into windows.